

WEV Family Update

March 19, 2020



Good day everyone. I hope this finds you well.

Let me start once again by saying how grateful we are for your continued support. We know this is challenging for many.

We have received inquiries as to what items, if any, can be brought to WEV for the residents and staff.

At this time, we are supporting strict measures to keep Covid-19 out of WEV. To that end, we are unable to accept food, gifts, and non-essential items for residents or staff. If your loved one requires something particular that is essential to their care, we ask that you reach out to Lisa Beckwith, Director of Care or Valerie Campbell, Assistant Director of Care, to inquire. You may email them at infoweve@winelms.ca or call 902-798-2251.

We are accessing our mail delivery twice a week, and are instituting infection control measures to minimize risk. Your mail will get delivered, just at a slower pace than typical.

Please know that our staff truly appreciate that you would like to acknowledge them. We encourage you to leave messages for them on our Facebook page. These kind gestures go miles. When this is all behind us, all treats are welcome!

Another question has been in regards to visiting through the windows. We ask that you call the specific household to see if this is possible. We will do everything possible to support this, but do ask for your flexibility and patience. We also are using tools such as facetime where and when we can. We understand this is important.

Thank you for your continued understanding. Taking care of your loved ones is what we do, just like always. Although it's a bit quieter than usual, we are managing fine at this time.

Kindly,
Sue Hayes