

March 15, 2020



To Our WEV Families;

In order to support the health and safety of our residents and our valued staff, we are closing The Windsor Elms to all visitors (including family) effective immediately. We will re-evaluate this need on April 3, 2020.

We realize this will be challenging for you, but please know we will continue to support your loved ones as we always have.

An exception will be made for those residents and their families who are in an “end of life“ situation. We are asking that if you are in that situation to please speak with the Neighbourhood Nurse to ensure we support your needs.

Our priority remains managing risk and doing our very best to keep Covid - 19 from our home. In the event it does present itself, we will continue to use the best infection control practices we always do. We are in daily contact with our provincial partners and we are committed to communicating with you in a timely manner.

If you decide to take your loved one home, it will need to be until the restriction is removed. We are not encouraging this, but will support if that is your decision. If you have any questions, please reach out.

If you have questions specific about COVID-19 and WEV, we have created an information email that you may contact us with.

Please note that caring for our residents is top priority, but we will do our best to respond to you in a timely manner.

infowev@winelms.ca

Thank you for your continued support.

Kind regards,

Sue