

**2016/17 Overall Goal:  
To Create An Environment That Enables Resident Directed Care**

**Key Direction #1: Growing Care Partner Teams**

**Objectives**

1. To continue to build capacity within NH Teams – creating self directed and empowered to advance resident-directed care.
  - NH Managers, Guides and Team Leads continue to grow care partner skills and abilities by coaching, mentoring, identifying and addressing individual and team learning needs.
  - Guides and Teams build and develop effective communication channels that connect all care partners on a regular basis.
2. To see evidence of growth in day to day life in the neighbourhoods.
  - Learning circles / huddles involving all care partners are held regularly.
  - Resident decision-making informs care partner daily actions and daily life in the NH.
  - Individual growth supporting the team mindset is evident.
  - Leadership is a shared accountability.

**Key Direction #2: Enhancing the Dining Experience**

**Objectives**

1. To continue the implementation of the Dining Standards.
  - Staff are clear on accountabilities and roles to support the dining experience.
  - Leaders nurture and support growth of the team to enhance the dining experience.
2. To see evidence that residents are directing the dining experience.
  - Stories
  - Surveys
  - Huddles
  - Learning Circles

**Key Direction #3: Engaging and Growing our Community**

**Objectives**

1. To positively influence the health of the community.
  - To educate the community and our stakeholders in relation to needs of those requiring continuing care.
    - a. Sharing WEV success stories.
    - b. Offering a variety of educational opportunities to the community.
  - Joining/ linking our internal and external communities to enhance the well-being of all.
2. To influence provincial practices and policy in the continuing care sector.